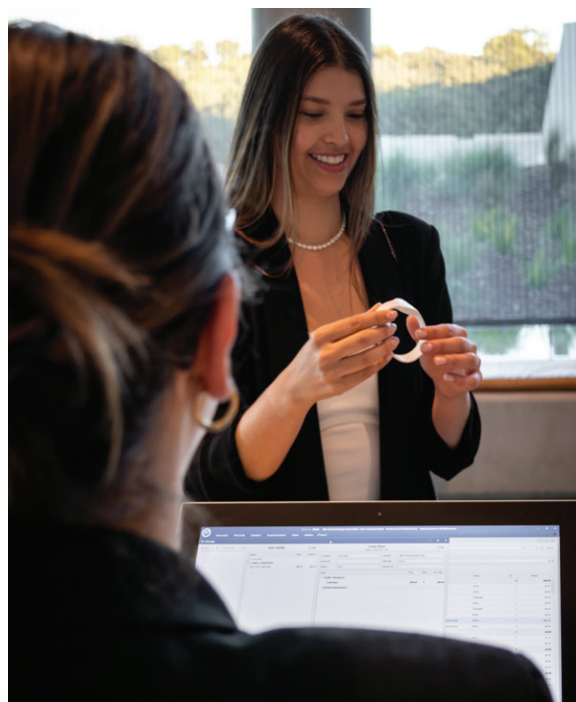




Welcome luxury – how GANTNER and SALTO technologies help Alba Thermal Springs and Spa deliver a luxury experience

Alba is a luxurious thermal springs and spa on Victoria's beautiful and peaceful Mornington Peninsula.

Harnessing the restorative powers of the region's hot springs, it offers relaxation and recalibration in its 32 indoor and outdoor geothermal pools, its indulgent spa treatments, and the 'Thyme' fine dining restaurant showcasing local produce and the Peninsula's famous wines.



A keyless and stress-free guest journey throughout the facility

Craig Dodd, General Manager at Alba explains the role that SALTO and GANTNER play in helping Alba to ensure that guests have a relaxing and enjoyable experience: 'At Alba, we want to create an exquisite wellness experience for our guests. We want them to feel welcome and pampered from the moment they walk through the door. So when they arrive, we allocate them to a locker, where their robe, towel, and slippers are waiting.'

But Craig's team initially had to allocate those lockers manually, which slowed down the check-in. It also made it difficult for Alba's housekeeping team to know when a locker was free again to replenish it and get it ready for the next guest.

Alba is all about making the experience stress-free. 'We want our guests to be able to move freely between the different zones', says Craig, 'spending time in the pools, then going for a treatment, before eating in our restaurant. We don't want them to have to worry about carrying a key.'



An integrated system solution for effortless and efficient management

Alba turned to SALTO and GANTNER - A SALTO Group company, to provide a solution for giving guests simple and easy access to all facilities, including the lockers, whilst maintaining a high level of security.

SALTO provides a smart access control platform that uses electronic locks that are opened with a digital 'credential' instead of a traditional key. At Alba, the credential is a silicone wristband that the guest can wear in and out of the water. They simply hold up their wristband, which contains Mifare contactless technology, to the wall-mounted readers to open the doors, giving them straightforward access.

GANTNER specializes in electronic locks for lockers. As part of the integrated system, the same credential used for facility doors can also be used to operate the smart GANTNER locker locks. So for guests, the wristband is their 'key' to accessing everything they need at Alba.

There are 70 SALTO wall readers installed on internal and external doors, front and back of the house, as well as in the lifts. The GANTNER locks have been installed in all 632 lockers. The system is managed through SALTO's Space software and GANTNER's eLoxx Relaxx locker management software. The entire system can be accessed from the management offices and at the reception.



A key feature of the solution is its integration with Alba's property management system, IBIS. As Craig explains: 'The integration of SALTO and GANTNER with IBIS has been critical - when guests arrive at Alba, they are given their wristband and automatically issued with a locker that has their robes, towels, and slippers ready.'

Once a guest checks out, the IBIS system notifies the eLoxx Relaxx software, which sets the locker to maintenance mode, telling the housekeeping team that the locker is now free. The housekeepers can open the locker with their maintenance credential, and once it is replenished, they lock it, which wipes the maintenance state and puts the locker back into the 'available' pool, ready to be allocated to a new guest.

Craig says he would definitely recommend the GANTNER-SALTO system, 'The synergies of the solution have definitely contributed to check-in efficiency and above all to a seamless guest experience.'

« Alba chose the GANTNER-SALTO solution because we wanted to provide a seamless, luxurious experience for our guests. »

Craig Dodd
General Manager, Alba Thermal Springs and Spa

Key benefits



Seamless, luxurious guest experience

The GANTNER-SALTO solution makes check-in personalized, smooth, and easy, setting the tone for the whole visit.



Premium product to complement the customer brand

The GANTNER and SALTO products are stylish, state-of-the-art, and efficient, enhancing Alba's luxury positioning.



More efficient use of lockers

Because of the integration and automated status update, lockers can be replenished and returned to the 'available' pool faster, ensuring they are never left unstocked.



Intuitive and comfortable use for guests

Guests only need one credential for every area they like to access. The simple, comfortable silicone wristband even lets guests forget that they are wearing one.



Simplicity throughout the facility

All the systems use the same single wristband credential. The same wristbands are also used by staff, including the housekeeping teams who replenish the lockers.



Ease of management and administration

The GANTNER and SALTO systems are integrated fully with the IBIS platform, meaning that staff can manage bookings and access from a single screen.



Project Data

Project:	Alba Thermal Springs and Spa
Location:	Fingal, Australia
GANTNER products:	NET.Lock System, eLoxx Relaxx
Installation:	SALTO Systems Australia
Fotos:	Copyright by Alba

GANTNER Contacts

Nüziders, Austria (HQ)
T +43 5552 33 944
info@gantner.com

London, U.K
T +44 1926 811979
info@gantner.com

Ypern, Belgium
T +32 57 65 00 32
info@gantner.be

Nieuwegein, Netherlands
Tel. +31 206 353 100
info@gantner.nl

Bochum, Germany
T +49 234 58 896-0
info-de@gantner.com

Würzburg, Germany
T +49 931 880887-0
info-gtg@gantner.com

Dortmund, Germany
T +49 231 566 00-0
info@contidata.com

Dubai, U.A.E.
T +971 4 3333 466
info-me@gantner.com

Sydney, Australia
T +61 3 8683 9782
info-us@gantner.com

Atlanta, USA
T +1 770 452 6091
info-us@gantner.com

Ahmedabad, India
T +91 9830250218
info@gantnerindia.com

Gantner
A SALTO GROUP COMPANY



www.gantner.com

03072023